

Risk Management Policy

Optimum Choice understands that the Risk Management process is a necessary tool for identifying and managing risks within the organisation. Our employees are the people we support and are an integral part of the Risk Management process.

Managing risks helps us to:

- Prevent and reduce the likelihood, number and severity of injuries, illnesses and associated costs
- Promote participant and worker health and well being
- Fosters innovation, quality and efficiency through continuous improvement.

Risk tolerance / acceptance is an informed decision to accept a risk or series of risks which could result in injuries or death. This is unacceptable to Optimum Choice.

Risk assessment is the overall process of risk identification, risk analysis and risk evaluation.

Risk evaluation determines whether the risk is tolerable or whether risk treatment is required.

Risk treatment are the measures taken to reduce the level of risk. Possible treatments are:

- Avoiding the risk
- Removing the risk source
- Making changes / implementing actions that change the likelihood / or consequences
- Sharing the risk with another party
- Tolerating the risk by informed decision

Risks for participants must be managed and documented:

- With a risk assessment
- During any transition from one service provider to another

Breach of Duty of Care

If it is proven a worker or organisation has not provided the appropriate level or standard of care, this is a breach of the duty of care. We have an obligation to meet the standard of care at all times. Any breach of this trust / legislation may potentially result in harm / injury / death of another person and a finding of negligence.

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